The phone rates are exploitative of individuals who are already extremely disadvantaged in our legal system. Immigrants in particular, who are not guaranteed an attorney and who often are economically challenged as a result of not having status or coming from situations of poverty cannot afford to make calls to family, friends, former/current employers, or others who might be necessary in gathering evidence for their case. As a result they are more likely to lose their case and be deported. The exorbitant disproportionally affect the poor and undocumented, and must be lowered to provide a more just and fair participation in our legal system.